How to Push Barcodes to External Resellers

SecuTix offers an interface allowing its customers to easily push small quantities of barcodes to external resellers.

What is the data format ?

Barcodes are exported in a flat file. Encoding: UTF-8, field separator: semicolon.

You can download a file example here : example file.

File format and content can be customized. Customization of the file content is a paying service.

BAR_CODE	Barcode
TICKET_STATE	PRINTED, NOT_PRINTED, CANCELLED, INVALIDATED, CONTROLLED
FILE_NUMBER	File number
PRODUCT_CODE	Code of the product
PRODUCT_NAME	Name of the product
VALIDITY_DATE	Validity date of the ticket
TARIFF_CODE	Code of the tariff
TARIFF_NAME	Name of the tariff
PRICE	Price of the ticket
ORDER_DATE	Sale date
CONTACT_NUMBER	Number of the contact associated to the ticket

How does it work ?

To work properly, a contact mapping or a sales channel mapping must be setup in this interface.

When tickets are bought by this contact OR on the sales channel related to the mappings, a file containing the data defined above about the ticket is sent to an email provided when setting up the interface (see below).

The email is sent every 15 minutes, containing all the tickets created in the last 15 minutes.

This interface runs every 15 minutes.

How to activate the interface ?

Activation can be done directly, following the following process, or by opening a Kayako ticket.

- 1. In OrganizationToolsList of interfaces, create a new interface of type "Export", sub type "Files"
- 2. Give it a name. (Like "Barcodes for MyResellerCompany"). Leave url, login, password and other fields empty.
- 3. In the Interface Mappings screen, create a mapping for the contact(s) or the sales channel you are referring to.
 - a. Note : to create a mapping for a contact, create a New mapping, choose a "Generic" (as opposed to "Specific") mapping and type the contact number in the Generic code field
- 4. In the schedule screen, create a schedule relating to BARCODES_FOR_RESELLER query (it this query is not available, please create a service ticket asking for its activation), and precising the email of the contact supposed to receive the file. This schedule must run every 15 minutes.
- 5. Done !

Screen captures below.

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Step 1

Export interfaces > New (MOSA) - Mozilla Firefox

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Step 2

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🌇 Export interfaces: Export for MyReseller Company (MOSA) - Mozilla Firefox

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Step 3



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Schedule > New

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Interface name	Export for MyReseller Company
Function	Export from query / report
Launch *	Automatic
Internal name *	FR* Pushing barcodes to MyReseller company
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Frequency *	15 minutes
Next execution start time *	Computed from start date
Start	
 Start date 	

End time	
Batch size	
Date from (dd/MM/yy hh:mm)	
Query / Report	BARCODES_FOR_RESELLER
Filename prefix *	['Barcodes_'yyyy-MM-dd-HH-mm'.csv'
File format	CSV -
Encoding	UTF-8
End of line	Unix
Field separator	
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Field delimiter	
Email recipient(s)	jacky.chan@myresellercompany.com
File to upload	Please select

🌇 Export interfaces: Export for MyReseller Company (MOSA) - Mozilla Firefox

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☆ Export interfaces: Export for MyReseller Company

+ NEW -	- DELETE	MODIFY/START	ACTIVATE
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export from	query / repor	rt	Pushing barcodes to MyRese

Step 4

General Mapping **Schedules** Executions