How to sell products through Digitick

How to set up sales on Digitick for an institution equipped with SecuTix?

Pre-requisites

- List of products to put on sale on Digitick (or activity profile)
- Contact of the institution at Digitick

Sales channel and interface configuration

1. Create an internal "Digitick" sales channel of type **real-time interface**. (in our example, the sales channel code will be DGTK). Activate the sales channel.
2. Create a point of sale for this channel, with payment method **pending account**. Activate the point of sales.
3. Create or choose the contingents associated with this channel: these are the contingents that Digitick can sell.
4. Prepare a **contact** for which the pending account is authorized and which will be associated with the sales channel (external interface). This contact is a technical contact to which sales will be associated. Do not hesitate to create it specifically for this occasion.
5.
    a. For events: check that the products you want to sell through Digitick are indeed on sale through an activity profile linked to the Digitick sales channel and that there are places in the authorized contingents for these products.
    b. For passes: check that the products you want to sell through Digitick are indeed on sale through a product profile linked to the Digitick sales channel and that contingents are authorized for the pass for the different dates.
6. Create an external sales interface (Organization->ToolsList of Interfaces).
    - Fill in the contact chosen above
    - Check pending account: OK
7. Contact SecuTix and request that a password is assigned to the operator linked to the Digitick sales channel.
8. Send Digitick the operator's connection code and password. (see email template below)

How do I put a product on sale on Digitick?

1. Set up the product correctly in an activity/product profile
2. Put it on sale on the Digitick sales channel.

Email template

Values in bold must be replaced.

Hello **<contact at Digitick>**.

We have opened an account for Digitick to access the SecuTix web service so that you can sell tickets on behalf of **<institution name>**.

The web service are accessible on the following URL:

*https://**<institution code>**.ws.secutix.com*

The login account is the following:

<institution code>_DGTK

<password provided by SecuTix>

The pointOfSalesId can be obtained by calling the getPosConfig method of the Catalog service.

Kind regards,

Configuration of the mappings for Digitick

The interface with Digitick doesn't use mappings.