

How to manage contingents, gauges and limits

Different types of limits allow managing the distribution of sales by sales channel, by tariff, by category.

The variety of this configuration allows fine control of the gauges and an efficient sales promotion.

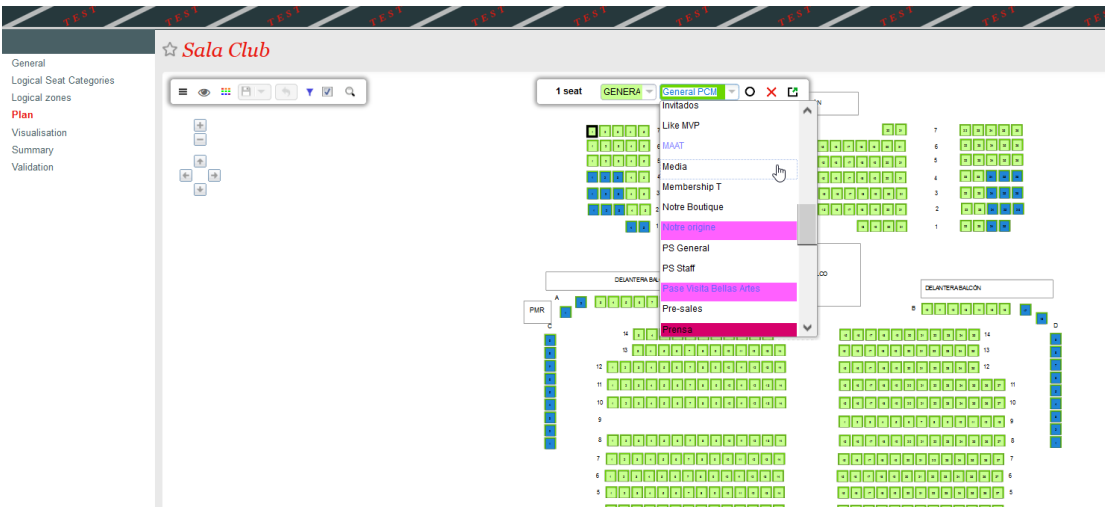
Management of contingents

Definition

- A contingent is a reservation of places intended for a specific public or use.
- The contingent has a name and a color.
- It is associated with one or more sales channels.
- It can be exclusive, that is, it can only be sold as part of the advantage or season ticket to which it is linked.

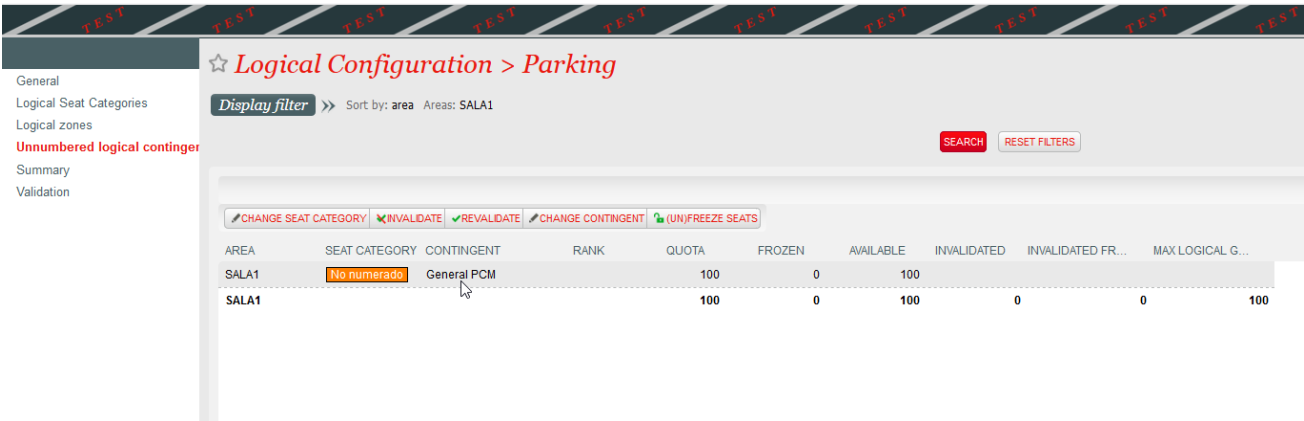
Creation of contingents on a numbered configuration

- At the level of a logical configuration, associate of seats from a room to a contingent.
- By default, all places are without contingent
- Contingents can be changed for an active product in the sales configuration.



Creation of contingents on an unnumbered configuration

- The creation of contingents on unnumbered means the attribution of a quota of places in an area to a contingent.
- Blocking places in a contingent allows them to be out of sales.



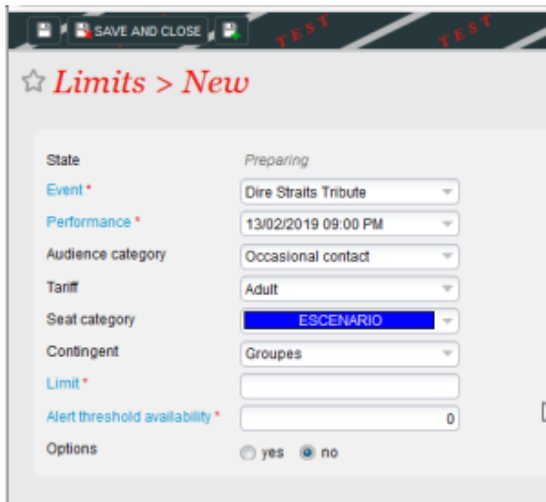
Limits management

Global limits

They limit by :

- Event/performance
- Tariffs
- Seat category
- Contingent

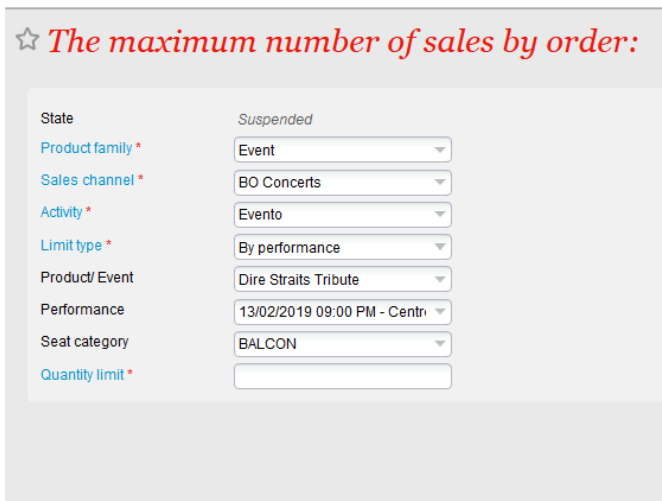
Those limits are applied globally for all sales channels and contacts.



Order limits

They limit by:

- Sale channel
- Product family/Activity
- Event/performance/seat category



Agency limits

Limits by:

- Sale channel internet agency/Agency contact
- Activity/ Event

Limits by sale channel

In the sales channel parameters, it is possible to limit the number of places per performance for a sales channel.

☆ Sales Channel > BO Concerts

GeneralParameters

Order expiry delay

Order maximum lifespan

Contact file access *

yes

no

With cash float *

yes

no

Mandatory contact origin *

yes

no

Allow anonymous buyer's gender and year of birth to be input

yes

no

Payment service provider

Connected Ingenico payment

Payment service provider (MOTO)

Internet payment gateway (e-f

Invoicing method *

Never

Disable digital signature for orders (according to country legislation)

Default seat selection mode *

Automatic & modify

Number of proposals

1

Isolated seat trigger(# of seats)

No of remaining seats below which creating isolated seats is authorised.

Always allow isolated seats

Max quantity per performance

10

Limits by product

In the product profile, it is possible to limit the number of products sold by the sales channels associated with this profile.

SAVE AND CLOSE

☆ Product profile > Boxoffice sales

GeneralProductsQuantityTariffsSales channelsValidation

PRODUCT FAMILY	PRODUCT TYPE	PRODUCT	MIN QUANTITY	MAX QUANTITY
	1 Day Ticket			1
Open Pass	Without type	Pase invitación		1
		San Sebastián Gastronomika-Euskadi Basque Country 2017		1

Limits by advantage

It is possible to limit sales at a preferential tariff through an advantage.
You can set a limit per order and a limit per contact.

General

Performances

Tariffs

Price levels (EUR)

Seat categories

Distribution media

Sales channel attribution

Validation

☆ *Advantage > Test Events*

General

Parameter

Associated visual

Quota *

500

Available

500

Limits Per Contact

Allow purchaser to buy on behalf of another contact

☐

Max quantity per order

2

Single use only *

☐

yes

☒

no

Total maximum quantity

4

Total maximum quantity per match / performance

1

Limit a single seat category per match / performance

☐

Contingent

VIP

Preferred internet sales point for the use of the codes

Please select...