# How to install the SecuTix Kit (Firefox and Device Manager)

## Installation using the SecuTix Kit

New kit and Device manager

SecuTix's Firefox kit contains a new way to manage communication between your cash registers and peripherals - printers, payment terminals and cash drawers. The Device Manager application installed in conjunction with Firefox now handles the control of the cash register devices, replacing applets that will no longer be used in the future vagaries

The installation program installs a so-called "portable" version of Firefox ESR and Java. The installed versions contain some predefined settings to avoid errors due to external variables (e.g. website of the digital certificate provider not reachable, ...).

If you have any problems, please contact our support team.

Here are the steps to install the new kit (it is not necessary to uninstall the previous version of the kit):

- 1. Installer
- Download the last installation of the SecuTix Kit from this page : SECUTIX Firefox Kit
- 2. Launch
- Start the installation program (you will be asked for administrator rights)
- 3. Language
  - Select the language of the software
- 4. Type of installation
  - Select the type of installation:
    - Single user installation installs the software in the user's profile (p.ex. C:\users\<utilisateur>\secutix)
    - The installation for all users installs the software in the standard software installation directory (p.ex. C:\Program Files(x86)\secutix)
- 5. Installation folder
- If necessary, adjust the installation folder of the software
- 6. Shortcuts
  - Unselect the necessary options if you do not want certain icons to be created.

In the case of a shared installation between different users of the same computer, an "icon installation" program is available in the "Start" menu of the other users to install the icons visible in the taskbar.

#### Activating the Device Manager

Once the installation has been completed, please follow these instructions to activate the Device Manager in your workstation: <u>How do I set up my</u> workstation to communicate with the hardware on the new version of SecuTix?

#### Antivirus and firewall

Your antivirus/firewall (such as Sophos for example) may not let the browser and the Device Manager/Model Editor communicate with each other.

Communication is done from the browser to the Device Manager --> 127.0.0.1, ports 8555 et le port (entre 15700 et 15799) indicated in the first line of this url (please replace the [INST\_CODE] with your institution code): https://[INST\_CODE].pos.secutix.com/tnapplets/applet-properties/devicedrivers-agent. properties

The communication is done from the browser to the template editor --> 127.0.0.1, ports between 10050 et 10054

If you have any problems, please contact our support team.

**De-installation** 

An uninstaller is available in the control panel for the Firefox SecuTix kit and a second one for the Device Manager.

When uninstalling the SecuTix kit (in order to use a previous version), it is recommended to check the box presented when uninstalling the kit. This avoids incompatibilities due to the reverting to a previous version of Firefox and Java.

#### Additional information

Here is an explanation of how the SecuTix kit and Device Manager work for advanced users: How does the new communication with the hardware work in the new version of SecuTix?

Here is the installation guide for Firefox and Device Manager if you need to install them separately: <u>How to install Firefox? (alternative installations) (V3: available to all customers at April)</u>

### SecuTix kit update information

When an important new version of the kit or Device Manager is available, the following banner may appear:

• The device drivers application is outdated. Please update the SecuTix firefox kit or SecuTix application (available version : 1.0.99, installed version: 0.99)

7 ? X

It is then recommended to update with the procedure listed above.

Power Advanced Ultimate Ticketing Starter Kit Access control Box office /call-center and tactile sales B2C online sales platform Duplicate contact management Guest check-out Bulk printing Basic promotions (i.e. Benefits and promo codes without SAM targeting) Cross-selling Vouchers Online sales of loyalty products Family and friends Advanced payment features Mobile application Event management Vending machine B2B2C sales agency network B2B portal Donations Third-party ticket sales Online group management Online booking Document template editor Merchandising including inventory management