

List of SecuTix cookies

This is a list of the cookies that may be set in customers' browsers when they access SecuTix front-office portals:

Front-office portal type	Name of cookie	Purpose & Type	Put from	Implemented by	Category
All	hasUserAcceptedCookiePolicy	This is a cookie set on request by the SecuTix service team to note if the end user has seen and accepted a one-time banner linking to the cookie policy.	Javascript (GTM)	SecuTix	Essential
All	_ga _gid _gat _gac _gaexp __utmXXXX	These Google Analytics cookies are implemented based on information collected while users are browsing, in particular, their IP address, internet service provider, browser type, configuration and settings, etc. These cookies are used to distinguish individual site visitors to a site by assigning a randomly generated number as a user identifier. The identifier is updated with every page view and allows user interactions with the site to be measured.	Javascript (GTM)	Google	Performance / Essential (with IP address anonymization in Google Analytics)
All	userId	Contains the contact number of the logged-in user, on the ticketshop, when pushed to Google Analytics (this is optionally activated on our ticketshop through an advanced service)	Javascript	Google, SecuTix	Performance
All	SERVERID-*	Server load-balancing functionality in SecuTix data centers	Server	HAProxy	Essential
Lottery	AWSALB	Allows the ticketing system third-party datacentre provider (Amazon EC2) to route incoming end-user traffic correctly to the ticketing servers.	Server	Amazon AWS	Essential
Lottery	LOTTERY_SESSION	Session technical identifier used by the ticketing lottery front-end system.	Server	SecuTix	Essential
Peak protect	AcpAT_XXX WR_queue info-XXXXXX	Allows the ticketing system to verify that the user has been routed through the Peak Protect traffic management tool.	Server	SecuTix	Essential
Ticketshop	stx_rememberMe	Allows the ticketing system to remember the user account last employed, if they opt-in explicitly to the feature, and, if users so choose, implement an auto-login process on the ticketing portals for subsequent visits.	Server	SecuTix	Functional
Ticketshop	lang	Allows the ticketing system to remember the user's language preference, after logout, for subsequent visits.	Server	SecuTix	Essential
Ticketshop	STX_SESSION	Session technical identifier used by the ticketing system.	Server	SecuTix	Essential
Ticketshop (SecuTix Cloud only)	BIGipServer_XXX	Allows the ticketing system to route the contact to the same server in order to use caching options (in SecuTix datacenters).	Server	F5 Networks (who provide our Big IP hardware)	Essential
Ticketshop (AWS only)	AWSALB	Allows the ticketing system third-party datacentre provider (Amazon EC2) to route incoming end-user traffic correctly to the ticketing servers.	Server	Amazon AWS	Essential
Ticketshop	stx_cartSummary<institution code><channel code>	Allows the ticketing system to provide a shopping cart summary to third parties, incl. order ID (https://confluence.secutix.com/display/DOCEN/Website%2Binterfaces#Websiteinterfaces-Displayingashoppingcartsummaryonthesite)	Server	SecuTix	Functional
Ticketshop	stx_contact<institution code><channel code>	Allows the ticketing system to provide basic contact data to third parties (contents , decryption)	Server	SecuTix	Functional
Ticketshop	stx_samp_XXXXXX stx_samp_url_XXXXXX	Allows marketing campaigns to be built and resulting sales to be determined. - stx_samp_XXXXXX : contains a random identifier specific to the SecuTix marketing campaign (e.g. qS0hu6Kue7yYWb7Fayr4, same for all users targeted in a given marketing campaign). The cookie is valid for 14 days. - stx_samp_url_XXXXXX : contains the target website URL (typically a page of the webshop), contained in a marketing email or a webtracker linked, stripped of the URL parameters (i.e., will be the same for all users targeted by a given marketing campaign). (e.g. http%3A%2F%2Fwww.secutix.com)	Server	SecuTix	Performance