

New features available with Gabelhorn V3.

New features and improvements

Freshly out

Better Google ranking

Improvements in the ranking of the ticketshop pages while searching for an event with Google search.

[read more](#)

Advantages and promotions

Create an advantage for several events or matches and set a limit to apply separately on each of them.

[read more](#)

Producer portal

Real time management of sales and availability for promoters/producers with the redesigned producer online dashboard.

[read more](#)

Reservations management

Send automatically reminders to your customers who made a reservation and haven't paid yet. Free the reservations automatically after a given deadline has been reached.

[read more](#)

Check entrance automatically during ticket check

Enforce the entrance via the correct gate by using our new barcode format during access control.

[read more](#)

Renewals management

Update the price for renewal reservation orders after a given date.

[read more](#)

Files management

From the file details, click on a sent email to see the content of the email, similarly to the link to view a document.

Ticket holders management

With a new UX improvement, your clients will be able to set their ticket holders in no time, re-applying the same information on the different performances or matches.

November 2019

External printing

Interface to external printing companies is enhanced to add the possibility to export the letter file in a more compact format.

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External tariff validation

External tariff validation can be also applied on box office.

[read more](#)

Producer portal

Producer space: a completely redesigned landing page allows your promoter/producer to generate reports in a user friendlier way, for example by generating a report on several events/visits in one click.

[read more](#)

Prepayment

Prepayment - processing of the bank file: reduce the number of rejected payments by making the processing more resilient against common user errors.

[read more](#)

October 2019

Cancellation insurance

Cancellation insurance can now be added to a reservation order or to an order paid by prepayment.

[read more](#)

Non-numbered physical zone on documents

Physical zone information is now displayed for non-numbered seats on documents.

[read more](#)

VAT number on documents

VAT number (structure administrative number) of a structure who manages a product is now available on tickets and documents.

[read more](#)

Prepayment

It is possible to define the number of days needed to process the prepayments. The prepayment method won't be proposed if the number of days available is less than the number of days needed.

[read more](#)

Rounded service fees

Simple charges can now apply rounding in the amounts.

[read more](#)

Blockchain ticketing

Blockchain shipment modes do not require a phone number anymore, allowing to rely on email only.

Mobile ticket transfer

Improved the default comment with mobile ticket owner details when transferring a mobile ticket to paper.

Upcoming features

A JSON syntax check available on custom variable values. [read more](#)

Allow your customers to use their vouchers several times, preventing them from losing money. [read more](#)

Share email of logged in internet user with third party software. [read more](#)

Before a resold ticket is printed, it is possible to change its contingent and make sure the new buyer will be seated correctly

A new file can now be created based on an existing file, with the same contact, a reference shipment with the same information and a link between the files