


# SecuTix 360° Whymper V3

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## SMS & Multi-link tracking

SAM reaches a new level of customer experience and automated marketing by opening new possibilities with the SMS communication channel. SAM is also increasing its measurement capabilities by adding advanced tracking for each link of your campaigns and the devices used to open your newsletters.

[Find out more...](#)



## Price breakdown

Take profit of major improvements brought to SecuTix by the price breakdown module: easier to set-up, more flexible, available for all kind of prices. This important project has started in Whymper V2 and will continue in the next releases.

[Find out more...](#)



## Gravity Product Catalog Page

Online sales platform has been further empowered by Gravity! A more graceful, compelling and simplified catalog browsing experience is now offered through our brand-new Gravity Product Catalog Page with the possibility for users to toggle between list view and calendar view and filter by date and price range. Finding the desired event or visit pass has never been so easy for your online users!

[Find out more...](#)

## Other new features and enhancements

Whymper V3 also features a number of other improvements.

### Online sales

- [Unlock the power to gain further insights about your users' cart behavior and retarget cart abandoners](#)
- [Charge ticket resellers a fee on the refund from the resale platform](#)
- [Configure a payment fee applied to online sales](#)
- [Allow your customers to add a remark on your documents](#)
- [Allow downloading mobile tickets in bulk](#)

### Sales

- [Modify multiple membership validity dates in one click](#)
- [Print thermal ticket on your receipt printer](#)

### Resale platform

- [Define resale fees for resellers](#)

### Exports

- [Avoid having special characters corrupting your exports](#)
- [Isolate your products in the accounting interface exports](#)

### Configuration

- [Define a validity period for your comfort variables](#)
- [Directly modify the themes & languages for future timeslots](#)
- [Configure your email templates using HTML](#)
- [Use order data within your email templates](#)

### Seat map

- [More information to allow you to unlock seats safely](#)

### Sales management

- [Mark your exported tickets as PRINTED](#)
- [Manage your shipments in bulk](#)

### Access control

- [Allow SwissPass to be used at access control](#)



#### **A reminder about the new SecuTix kit and Device Manager**

There is an update available for the SecuTix Firefox kit, which includes a new way to manage communication between your box office and peripherals – printers, payment terminals and cash drawers. This is the 'Device Manager' installed with Firefox, which now controls box office peripherals. It replaces the applets, which are now discontinued.

If you haven't installed the latest version, please see [How to install the SecuTix kit \(Firefox and Device Manager\)](#).

- Windows 7 / 8 / 10
- Firefox 60.x ESR
- Java 1.8u191/192
- Internet sales channels are supported on all browsers used by more than 1% of the worldwide internet population. Reference can be found here: <https://caniuse.com/usage-table>