

Custom URL

Your clients can access your ticketshop at a subdomain of your domain, like <https://ticketing.mydomain.com> instead of something like <https://institute.shop.secutix.com/>

SecuTix will provide the SSL certificate (or optionally you may provide it).

All you have to do is create a CNAME entry in your DNS, to redirect your hostname to secutix service.

The CNAME value to use is provided from the page where the point of sales is created.

When the green light (CNAME) is shown in the point of sales, see [SSL Certificates Management](#) to activate it. If you want to provide the certificate yourself, see [Providing your own SSL certificate for custom URL Ticketshops](#).

Modification to do by the client:

Please ask your technical service to make the following changes .
Please modify the following cname in the DNS of your domain :

`New_desired_hostname IN CNAME Institution_Code-xxxxxxxxx.shop.secutix.com.`
Where xxxxxxxxx is provided by the point of sales.

Example :
`ticketing.museemos.fr. IN CNAME mosa-235632713.shop.secutix.com.`

⚠ DO NOT FORGET to put the trailing dot.