Ticketing

Parametrisation € € € € − € € € €

We can take care of your parametrisation, whether for events, catalogues or even the whole season! Our experts are waiting to help.

Deliverable:

- Your products and events ready for sale across your various channels

ORDER NOW

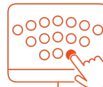### Customised graphics for your online sales pages
€ € € € − € € € €

You can rely on our specialists to make sure that your website and your online sales site have a consistent look. Our teams will maximise all the options available to customise your online sales site for a seamless customer experience.

In France, our training courses are certified by AFDAS, the national training organisation for the culture, communication, media and leisure industries.

Deliverables:

- Creation of a graphics theme in pre-production, for approval
- Activation of the theme in your production environment after approval

ORDER NOW

Ticket template edition € € € €

We can create tailor-made ticket templates for you, designed to suit your products and image down to the last detail.

SecuTix offers a wide range of formats to meet the needs of your customers, whatever their preferences.

Our print@home tickets have a large customisable area that you can use for visitor information or to highlight promotions with your partners.

Available formats:

- Electronic: print@home, mobile PDF, passbook
- Thermal
- Badge, RFID card

Deliverables:

- A ticket template with variants, activated in your production environment
- A printed specimen ticket for each format

ORDER NOW

Seat map edition € € € € − € € € €

Let our team create your seating plan! We guarantee it'll be practicable for box office and online use as well as incredibly realistic in terms of physical numbering and appearance.

Every seat on the plan will have a number and there'll be no duplicates. If you provide us with a seat list, we'll cross-check it systematically with the plan.

We also add graphic elements that help audiences understand your venue layout more clearly.

The plan version used on the web can be enhanced with photos of the stage viewed from the seat.
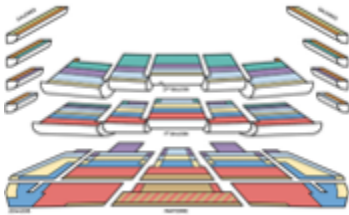
Deliverable:

- A ready-to-use plan (physical layout).

ORDER NOW

Enhancement of 2D seating plan on the web € € € €

We can enhance your 2D seating plan with photos, stylised images in 2D or a 2D projection of your venue, providing your audiences with a user experience that's as real as it gets.*

Document customisation € € € € − € € € €

SecuTix standard emails and documents for your customers are customisable (text, logo, layout etc). Let our teams take on this highly detailed work for you in the confidence that we'll make sure it complies with your corporate identity (header and footer), plus any specific legal information required, and customised messages.

* For 3D immersion, see our partner Pacifa Decision. Click here for more info

Deliverables:

- Upload of SVG photo/image
- Definition of polygons associated with zones/blocks
- Activation of 'select from plan' mode

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Deliverables:

- One document template per audience language
- Installation and activation of the document model in pre-production
- After approval, installation of the document model in production.

ORDER NOW

 Mobile app €€€€

Our innovative mobile app simplifies the mobile user experience. It's available for iOS (Apple) and Android smartphones and tablets and the colours, text and images can be customised to your corporate identity.

Advantages of the mobile app:

Available from Apple App Store and Google Play

- Typesetting and updates managed by SecuTix
- Future developments automatically available in the app

Communication channel

- Your tweets are available in the app
- Notifications are sent when you use a special hashtag

Easier user access

- One-time login when first launching the app
- User account
- Tickets automatically saved for offline access
- Itinerary planning with Google Maps

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ORDER NOW

Report creation € € € € − € € € €

Reporting requirements can sometimes be very specific, so why not ask us to customise a standard report or create one that's tailor-made for your needs? You then have a custom report that you can use to manage your activities.

Deliverables:

- A ready-to-use report in your production environment

ORDER NOW

Custom URL € € € €

We can customise your online sales URL and make it consistent with your corporate site, improving integration as well as your search engine rankings.

Deliverable:

- (Up to 3) customised URLs for points of sale

ORDER NOW

Data imports & modifications € € € € − € € € €

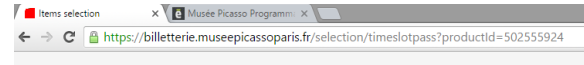Don't hesitate to get in touch if you need bulk data imports or modifications. Ongoing contact qualification and quality is important!

ORDER NOW

Specific payment methods set-up

€ € € € − € € € €

Do you need to put in place 'SecuTix Gateway' payment methods or pay-in slips (ESR/Switzerland only)? Order these services and make it easier for your digital visitors to purchase online.

ORDER NOW