

# SAM has learned to count

SAM now includes some new operators.

For the "Shipment" entity you can now create the following target types:

- Contacts who've received more than 3 emails
- Contacts who've received more than 4 emails in the last 30 days

Conditions

Select records where all of the following apply

Individual Type is equal to Individual

and Shipments Shipment having count is greater than 3

and Shipments Date is within last 30 days

When you select the Shipment entity in the query engine you'll find a new option allowing you to use counter operators.

Shipment mode

Shipment mode type

Available for tickets

Available for documents

Max time to performance

Delivery in days

State

Date

Reference number

Immediate shipment

Email

Campaign

Campaign start date

Campaign end date

Response code

Shipment having count

Indicators>

Contact criterion>

Sales history>

Product family>

Tarification>

Events>

Visits>

Visit pass>

Season tickets>

Memberships>

Service>

Package>

Non dated pass>

Timeslot Pass>

Voucher>

Payment details>

Shipments>

Tickets>

Interaction>

Remove>

Intersection with>

The following counter operators are available:

- Equal
- Between
- Less Than
- LessOrEqual
- GreaterThan
- GreatOrEqual

Conditions

Select records where all of the following apply

Individual Type is equal to Individual

and Shipments Shipment having count is equal to [enter value]

Equal

Between

LessThan

LessOrEqual

GreaterThan

GreaterOrEqual



#### Using the counting operators

- The counter operators cannot be used in groups or subqueries. This means that for complex queries requiring group or subquery creation, you need to use the functions that allow target cross-combination, for example, "Delete contacts on the list" or "Keep the contact group teamed with the target"
- SAM will warn you if the counter operation you're trying to set up is not supported.