## 3. Push Controlled tickets

## **Objectives**

Synchronize S-360 Controlled tickets with TIXNGO tickets.

## Nominal behavior of the function

#### How does the function collect & process controlled tickets?

The function will only process tickets matching the following criteria:

- 1. Tickets status in S-360 is CONTROLLED.
- 2. Tickets have been previously injected into TIXNGO.
- 3. Tickets are matching function schedule filters (shipment mode, ...).
- 4. Tickets have not been already processed by any other TIXNGO Push Controlled function.

#### How does the function synchronize the controlled tickets into TIXNGO?

- If the controlled tickets are successfully synced with TIXNGO, tickets won't be processed again by the function.
   NOTE: Already synced tickets can be processed again by the function,
  - o if the function is configured to send all tickets since a specific date by using the "Date from" parameter
  - o if the function is configured to force a specific list of tickets by using the "Force Ticket Tax Numbers" parameter
- If there is an error preventing all tickets to be synced with TIXNGO properly (TIXNGO or TIXNGO interface errors), tickets will be processed again during the upcoming executions.
  - NOTE: An error indicating the origin of the failure will be present in the function execution logs.
- If most of the tickets are successfully synced but a few encounter errors, the successfully synced tickets won't be processed again. The function will continue to show an error until a corrective action is performed: either by actively skipping the problematic tickets OR by fixing the issue.

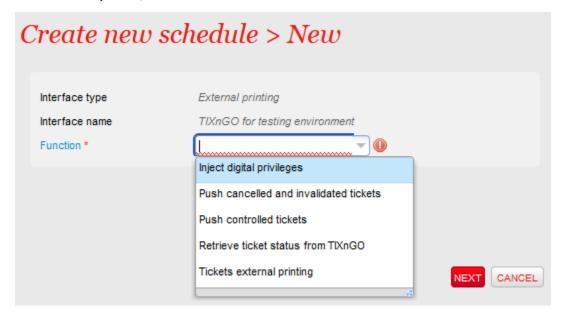
  NOTE: An error indicating the origin of the failure will be present in the function execution logs.

## How to create the Push Controlled function?

If the TIXNGO interface has not been created or configured, please refer to S-360 to TIXNGO interface > 0. Initial setup of the interface

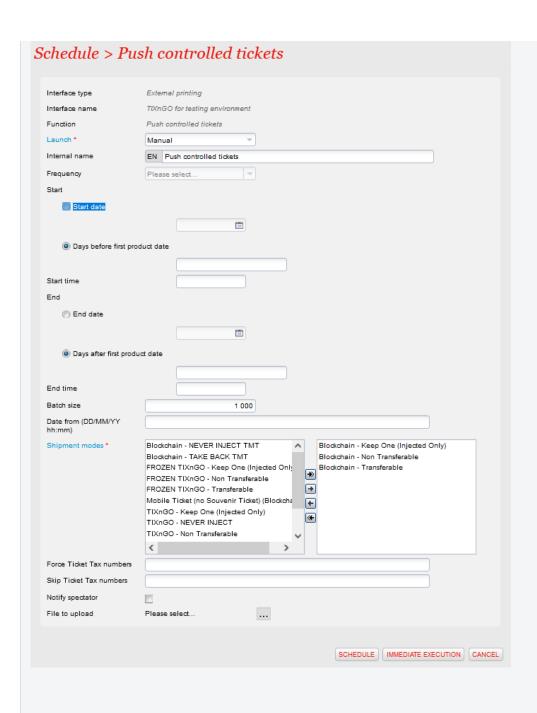
Once the basic configuration is completed, go the **Schedules** screen and click **New** button.

Select the function you want, in this case "Push controlled tickets" to add and Click Next.



# How to configure the Push Controlled function?

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# Specific behaviour the Push Controlled function

Under the hood, the Push Controlled function supports now Long Run with Multithreading

This process is now multithreading and interruptible.

This batch pushes the controlled status of the tickets to TIXnGO

In case of an automatic schedule, the same tickets will be sent over and over again.