

2. Push Cancelled or Invalidated Tickets

- Recommended frequency
- Date from
- Batch size
- Ticket visibility rule

☆ *Batch > TIXnGO*

+ NEW — DELETE ▶ MODIFY/START ▶ ACTIVATE ■ INACTIVATE

FUNCTION	LAST EXECUTION	INTERNAL NAME	SCHEDULE	STATE
Push cancelled and invalidated tickets		Home match	Mon, 8 Nov 2021 - 5 minutes	Active
Push controlled tickets			Manual	-
Retrieve ticket status from TIXnGO		Home match	Mon, 8 Nov 2021 - Wed, 9 Nov 2022 - 5 minutes	Active
Tickets external printing		Home match	5 minutes	Active

This batch pushes the cancelled and invalidated tickets to TIXnGO.

The tickets pushed are all the ones that:

1. Have been injected
2. Have been cancelled/invalidated
3. Comply with the filter (shipment mode)
4. Have not been already pushed by that function for that given interface

Recommended frequency

Every 5 minutes.

Date from

Date from (DD/MM/YY hh:mm)

Can be used to force the sending of all cancelled tickets as if the last successful execution of the function was at the given date..

Do not use it if you don't understand clearly the usage, **it may trigger thousands of unwanted notifications on remote cell phones.**

Batch size

Recommended value: **1000**

Ticket visibility rule

S-360 is pushing cancelled and invalidated tickets using an TIXnGI Api parameter called **showDeletedTicket** which defines its visibility.

The visibility for deleted tickets is following the rules:

1. if the cancellation cause is in the list of **overrideVisibilityFlagForInvalidationReasons** (default value: empty), the the visibility is true. (*showDeletedTicket =true*)
2. Else, if the checkbox "Notify spectator" is checked, the the visibility is set to true. (*showDeletedTicket =true*)
3. Else default visibility is used. Default: **false** (*showDeletedTicket =false*), Can be altered using custom parameter: **visibilityFlagDefaultValue**.