Troubleshooting

When doing a immediate printing of a ST, the ticket is printed by Fortress but is not marked as printed

Check that the printer associated to the point of sales is of the right type (Fortress GB Card printer)

Hardware: WINDOW1 > YCCCPRT5

Internal name *	EN * YCCCPRT5
Code *	YCCCPRT5
Type	Printer
Sub-type	Simple Card
Hardware	Fortress GB Card printer
Logical name *	YCCCPRT5
Ticket size *	RFID Badge
Status	*Visible*