

Season tickets

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This service supports the import of existing season tickets. They will be imported as sales and will be valid until the imported end date. Historical season tickets can also be imported using this service although we recommend using the import of these with contact criteria.

Prerequisites

To be able to import season tickets, you need following tasks to be finished

- The contacts must have been created or imported
- The seasons must exist
- The seasonticket products must be configured, including all related performances. Especially the code of these season ticket products will be used in the import file.
- The seatmaps, if any, must be configured and a mapping table between old seat maps and new seat maps must be established
- The tariffs must be configured. They must be valid for *Subscribed contact* or any *invited* audience categories and for the given season.
- The price levels must be configured
- The contingents must be configured
- The VAT rates must be defined for the full period covered by imported data

File format for Season tickets

The generic file format is described in [Generic file format \(Extended\)](#). The document describes all available import fields in [Season Ticket file formats](#).