

Request a new ticketshop URL (Service Case needed)

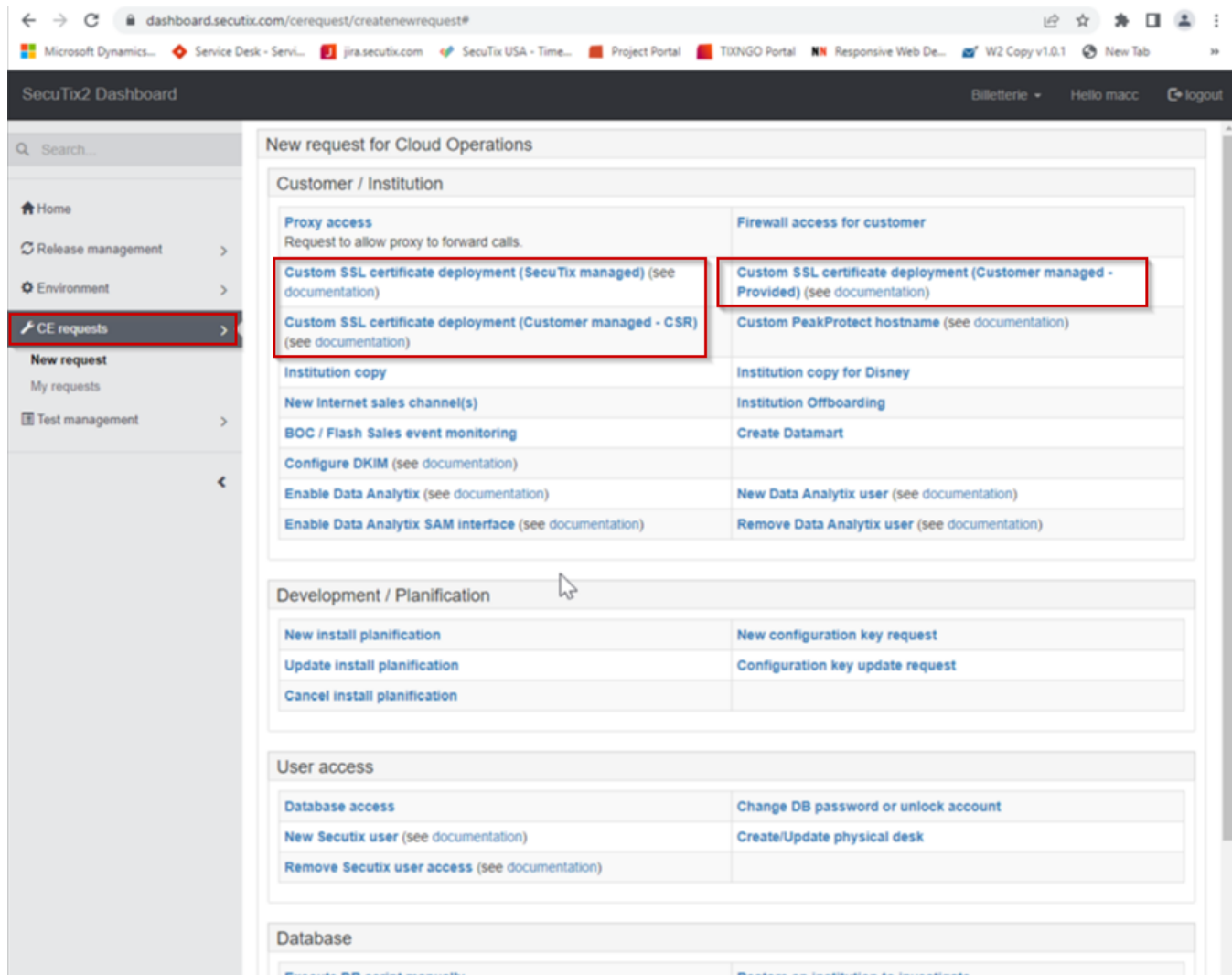
When a client is requesting a new URL for the ticket shop the correct terminology will be a “SSL Certificate”

Suggest the client that when creating the service, the following information must be included:

- **Description:** Please create a SECUTIX managed SSL certificate - Ex.: <https://wallet.tuentrada.com/>
- **Institution:** ADD institution code - Ex.: TUEN
- **Slot:** Add slot name - Ex.: P50
- **Environment:** define if this change will be for PP or P environment. - Ex.: Production Environment

When the client submits the service request, then proceed to create the new request via <https://dashboard.secutix.com/cerequest/>

For details, please refer to the image below:



Provide all information requested:

Custom SSL certificate (SecuTix managed) for

Institution code *

Certificate for *

Prod

Certificate hostname(s) (max 5) *

I confirm that the requested CNAME(s) are created *

Service number *

Target date *

mm/dd/yyyy

Comment

Priority *

SEV-4 (Cosmetic)

Create

Cancel

Then submit the case. This should create the JIRA ticket related to this request.