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1. Introducing the Editor

New Copy	Delete Export I	mport Hide
■ <u>Name</u> △	Basic Template	Last Modification
☐ Badge.THERMAL	fgl-secutix2	16.06.2022 09:27 by CCUBE_system
□ BON.PDF	pdf-secutix2	16.06.2022 09:27 by CCUBE_system
□ BON.THERMAL	fgl-secutix2	16.06.2022 09:27 by CCUBE_system
☐ Mobile.MOBILE	mobile-pdf	08.11.2022 14:39 by CCUBE@STX_LBO

The template editor allows you to design ticket templates:

- From a new template: New
- From an existing model: Copy or Import
- For thermal printers: for Boca format tickets
- For pdf tickets: for A4/print@home formats
- For Mobile-pdf: for tickets downloaded to a mobile phone

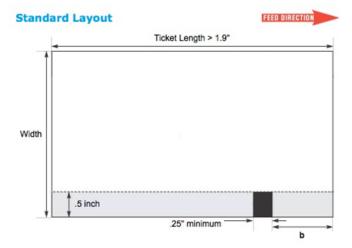
The editor works with a set of variables explained in List of variables page in the ticket layout editor.

When a modification of the templates is needed during the season, it is recommended:

- to copy the model used in production
- to make all the desired changes
- test the new model using variable sets
- to associate the new model to the product
- to archive the old model

2. Some ticket template examples and important information

Thermal ticket



The black bar is on the right below, when looking at the printer from the front. It is placed by the printer (it should not be indicated on the template sent to the printer).

The black bar area (in gray below) should contain nothing but the black bar!

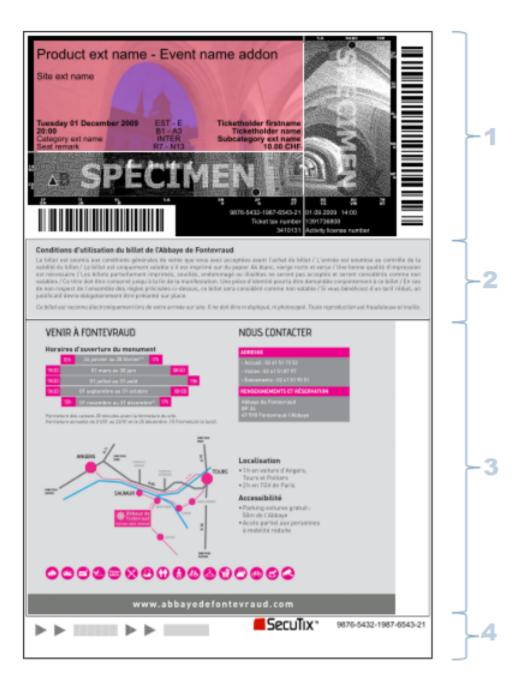
The barcode print area must be plain (possibly light-coloured) with a 3mm margin on each side.

Paper quality: Thermosensitive 300DPI - Rapid revelation - 190 Microns - 175 Grams

Validation process:

NB The print proof from the printer (in scaled PDF) must be validated by SECUTIX before ordering.

Paperless A4 ticket



- 1 Ticket section: contains all the necessary information and the barcodes
- 2 General conditions: an image (1530x276 pixels) containing the legal aspects
- 3 Free section: an image (1530x1130 pixels) containing information about the venue, entrance, etc.
- 4 Footer section: for printing quality checks, with barcode content



It is also possible to deliver a single image, of size 960x423, which will be cut into three parts by SECUTIX.

Mobile ticket



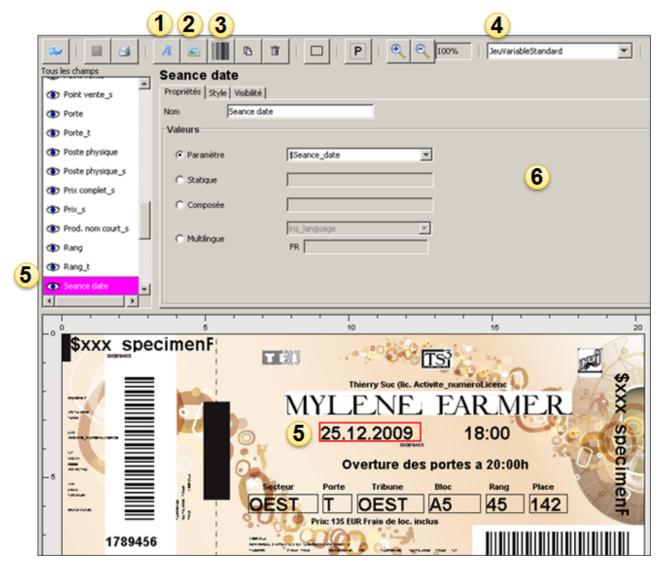


Ticket background: 470x611 pixels, with a white area for the barcode.

Second page: the right microstructure of the A4 ticket is generally taken, but another image (with the same dimensions) can also be provided.

3. Create a ticket template

Editor basic functions



- 1. Add a new text-type field
- 2. Add a new image-type field
- 3. Add a new barcode-type field
- 4. Variable set selection
- 5. Field selection (by clicking on it or via the list of fields)
- 6. View properties of the selected field

Properties of a text field

A text field can have different properties:

- Parameter: selection of one of the variables
- Static: text input
- Composed: entering a text and selecting variables (ex. date and time).
- Multilingual: display in French or English depending on the language of the institution or the preferred language of the contact

Formulas can be entered in a compound field (to combine several parameters and static text) are the following:

- Each parameter is formatted as follows: \${parameter;attribute list}
- The attribute list is optional. It can contain one or more attributes separated by semicolons.
 - o min=xxx allows you to truncate the beginning of the parameter. xxx is the index of the first character of the parameter to keep.
 - o max=xxx allows you to truncate the end of the parameter. xxx is the index of the last character of the parameter to keep.
 - o upperCase converts the parameter to uppercase.
 - o lowerCase transform the parameter to lowercase.
 - o format=xxx defines the format of a number or a date (see tables below, or use the SimpleDateFormat parameters).
 - o language=CodelSO for dates, it defines the language in which the date will be formatted

Date formats	Number formats
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у	Year	0	Number
М	Month	#	Numbers
d	Day of the month	,	Thousands separator
E	Day of the week		Decimal separator
н	Hour		
m	Minute		
s	Second		

In some cases tables are transmitted in the following format:

Contact_hostCriterion;array_code=[PerPref='Hypological3';Hall='Halle14';Stand='A52']

In the case of promotions with a single-use code as well as during the distribution of tickets, it is possible to display on the ticket the name of the structure which invites, as well as the contact criteria of this structure.



Example of display on the ticket:

"You are invited by SECUTIX which is located in Hall 14 at stand A52."

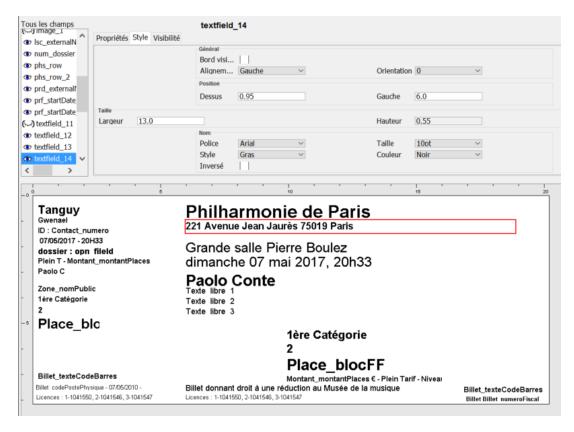
Voucher code

If you want to display a nice looking voucher code, you can use this value in a custom field on the template:

\${Voucher_identifier;max=4;upperCase}-\${Voucher_identifier;min=4;max=8;upperCase}-\${Voucher_identifier;min=8; max=12;upperCase}-\${Voucher_identifier;min=12;max=16;upperCase} \${Voucher_identifier;min=16;upperCase}

This will display the code in groups of 4 characters, separated by dashes, like 1234-ABCD-5678-EFAB

Style tab



To obtain a good alignment of the different fields positioned on the layout, we recommend that you fix their position in the Style tab.

This tab is also used to specify the size of the field and the font used.

A Visible edge check box lets you draw a frame around a field.

The Alignment drop-down menu is used to indicate the position of the text in the field (left, right, center). The Auto Align option (thermal tickets only) scales the text to the width of the field.

2D barcode

To put a 2D barcode on a template, create a barcode-type field, and use a compound value and enter:

\${Ticket_barcode;min=14}

Choose the type of barcode in the field just next to the value. This composite value is needed to truncate the parameter that contains encoding information.

Visibility options

A field can only be made visible if it meets certain conditions.

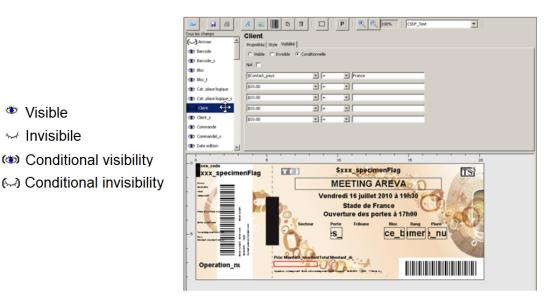
A condition is the association of a parameter, a operator and a given value.

The value entered must exactly match the actual value of the parameter in the system (also case sensitive).

For the "like" sign, the value must be surrounded by * For example with the condition \$Tarif_nomPublic like *invit*, the field will only be displayed if the ticket price contains invite (es. guest, invitation, special invite...).

The character? can be used as a wildcard (e.g. "AB??" will work for "AB01" or "AB23" but not "AB2" or "AB123").

The "matches" sign allows you to write a regular expression (regex).



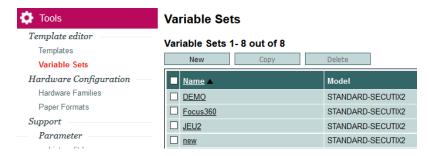
Variable sets

Visible ✓ Invisibile

Conditional visibility

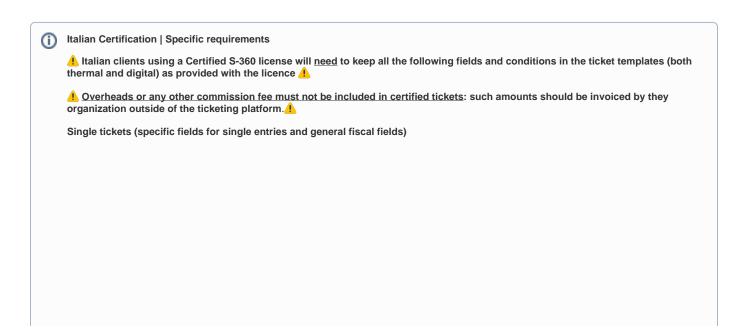
The sets of variables are used to test ticket models by replacing the name of the parameters with texts Tip: Create enough variable sets to test each condition

Back in the editor tool, select the set of variables created and print a specimen ticket



Important fiscal information

According to each specif national regulations, some fields must be kept in ticket template.



EVENTO: ita_title

DATA EVENTO: ita_performanceDate ita_performanceTime

LOCALE: ita_spaceName

PREZZO: ita_grossAmount CHF - PREVENDITA: ita_presaleAmount CHF - TOTALE: ita_total

TIPO EVENTO: ita_eventType - ita_eventTypeDescription

 $ORDINE: ita_seatCategoryCode - ita_seatCategoryName - POSTO: ita_seat$

 $TIPO\ TITOLO:\ ita_tariffCode\ \cdot\ ita_tariffName\ ita_vatPrepayment\\ ORGANIZZATORE:\ ita_organizer\ \cdot\ C.F./P.I.\ ita_organizerFiscalCode\\$

TITOLARE: ita_ownername - C.F./P.I. ita_ownerFiscalCode

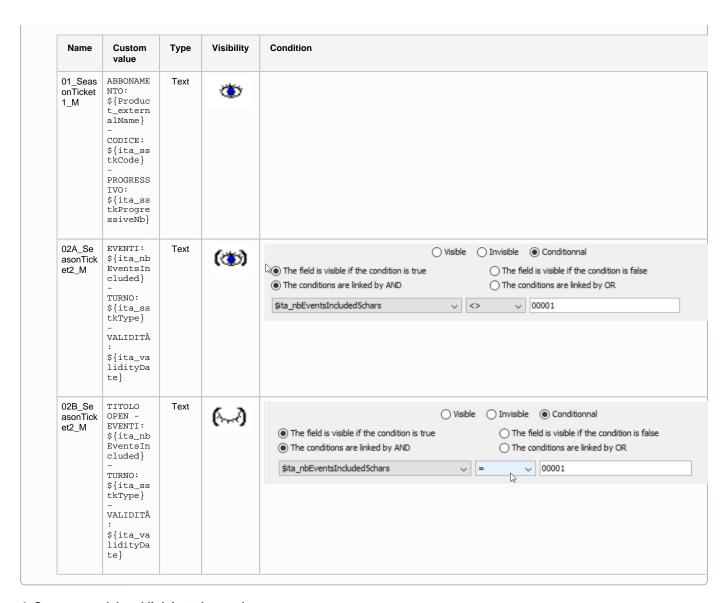
SISTEMA: ita_ticketingSystem - CARTA: ita_smartCardId - PROGRESSIVO: ita_progressive SF: ita_fiscalSeal - EMISSIONE: ita_issuingDate ita_issuingTime - PV: ita_posCode FILE: Operation_fileId - CODICE: Ticket_taxNumber - BARCODE: Ticket_barcodeText



Name	Custom value	Туре	Visibility	Condition
01_Even tTitle_M	<pre>EVENTO: \${ita_title}</pre>	Text	Ů	
02_Even tDateTi me_M	DATA EVENTO: \${ita_performanceDate} \${ita_performanceTime}	Text	ܣ	
03_Spac e_M	LOCALE: \${ita_spaceName}	Text	₩	
04A_Pri ceN_M	<pre>PREZZO: \${ita_grossAmount} \${Amount_currency} - PREVENDITA: \${ita_presaleAmount} \${Amount_currency} - TOTALE: \${ita_totalAmount} \${Amount_currency}</pre>	Text	(180)	The field is visible The conditions are the condit
04B_Pri ceBF_M	PREZZO: 0,00 \${Amount_currency} - PREVENDITA: 0,00 \${Amount_currency} - TOTALE: 0,00 \${Amount_currency}	Text	(~)	The field is visible The conditions are \$ita_vatPrepayment \$ita_vatPrepayment
05A_Fig urativeF _M	<pre>IMP.FIG.: \${ita_figurativeAmount} \${Amount_currency} - PREV.FIG.: \${ita_presaleAmount} \${Amount_currency} - TOT.FIG.: \${ita_totalAmount} \${Amount_currency}</pre>	Text	(~d)	The field is visible The conditions ar ita_vatPrepaymen
05B_Fig urativeB _M	BIGLIETTO ABBONAMENTO - CODICE: \${ita_sstkCode} - PROGRESSIVO: \${ita_sstkProgressiveNb} - RATEO: \${ita_totalAmount} \${Amount_currency}	Text	(~~)	The field is visible i The conditions are \$ita_vatPrepayment
06_Even tType_M	TIPO EVENTO: \${ita_eventType} - \${ita_eventTypeDescription}	Text	₫>	

07A_Se ctorNoS eat_M	ORDINE: \${ita_seatCategoryCode} - \${ita_seatCategoryName}	Text	(~~)	The field is visible The conditions are ta_seat
07B_Se ctorSeat _M	ORDINE: \${ita_seatCategoryCode} - FILA \${Seat_row} - POSTO: \${Seat_nb}	Text	(७)	The field is visible The conditions are tita_seat
08_Tariff _M	TIPO TITOLO: \${ita_tariffCode} - \${ita_tariffName} \${ita_vatPrepayment}	Text	₩	
09_Orga nizer_M	ORGANIZZATORE: \${ita_organizer} - C.F./P.I. \${ita_organizerFiscalCode}	Text	७	
10_Own er_M	TITOLARE: \${ita_ownername} - C.F./P.I. \${ita_ownerFiscalCode}	Text	₫>	
11_Fisc alData1_N	SISTEMA: \${ita_ticketingSystem} - CARTA: \${ita_smartCardId} - PROGRESSIVO: \${ita_progressiveNumber}	Text	₫>	
12_Fisc alData2_N	SF: \${ita_fiscalSeal} - EMISSIONE: \${ita_issuingDate} \${ita_issuingTime} M - PV: \${ita_posCode}	Text	₫>	
13_ID_M	FILE: \${Operation_fileId} - CODICE: \${Ticket_taxNumber} - BARCODE: \${Ticket_barcodeText}	Text	₫>	
Barcode	Values	Barcode	❖	
	Parameter value			

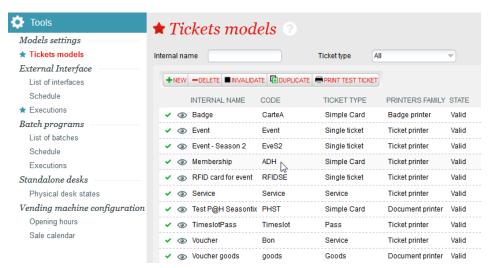
Season tickets (specific fields for Cards "Abbonamenti padre". General fiscal fields as above)



4. Create a model and link it to the product

Once the template has been created and tested, it is associated with a model in the Tools module of the Organization context

Within the model, the previously created template is associated with a ticket type, a material family and a ticket support. More info in Organization | Tools | Ticket models



After having validated them, it is possible to associate these models to the products. For example, in the catalog module of the organization context, the model can be associated with an event.

