How to exchange or refund transfered TIXnGO tickets

Requirements

- The requester needs an account in SecuTix (they may not have it if they received the tickets from a transfer)
- Verify that the requester is the current owner of the tickets (in TIXnGO's console)
- You need an external payment method for exchanges "*Ticket transfer*"
- You need an external payment method for refunds "*Refund to owner*"
    - It will be backed by an external money transfer, like an IBAN bank transfer

The different cases

- case 1: **exchange of ticket for the buyer**
    - no payment method, pure exchange as for a SecuTix ticket
- case 2: **refund to the buyer**
    - classic refund, with a supported payment method, as for a SecuTix ticket
- case 3: **exchange for the owner (who is not the buyer)**
    - cancel the initial ticket with the "*Ticket transfer*" mode (the buyer does not get the money)
    - sell the new ticket with the "*Ticket transfer*" mode to the owner
- case 4: **refund to the owner (who is not the buyer)**
    - cancel the initial ticket with the "*Refund to owner*" mode (the buyer does not get the money)
    - give back the money to the owner, for example with an IBAN bank transfer