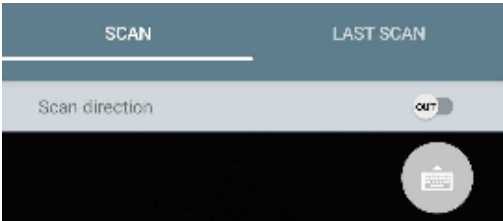
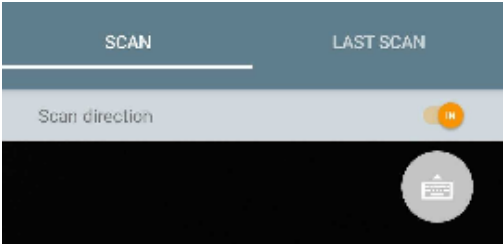
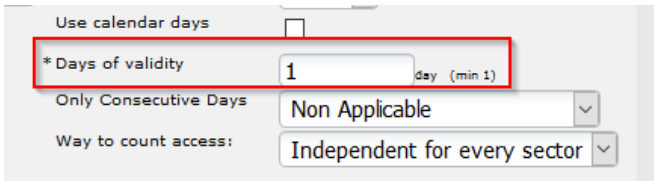
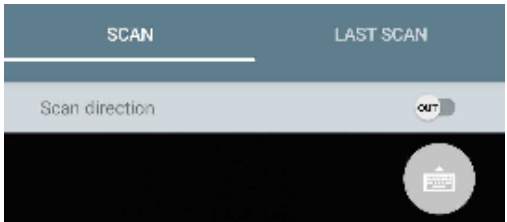
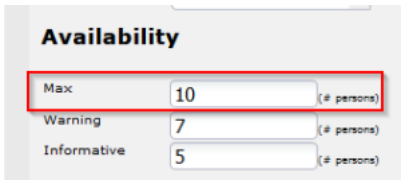


Error messages when scanning a ticket in the Access Control

FR	EN	ES	Please check
Produit désactivé	Product disabled	Producto desactivado	Check that the option ENABLE of the product access control configuration is activated.
Mauvais produit	Wrong product	Producto incorrect	- Check that the ticketing season is synchronised with the access control. - Check that the PDA is well synchronized with the access control server. It is possible that the product ID has been modified after the season synchronisation. Solution: Delete the product from access control, synchronise again the season, reactivate the product from "catalogue > access control > synchronisation" We have been checking this with our specialist in access control and the issue comes from the fact that the id of the product was 1 and should be 0.
Code-barre invalide	Invalid barcode	Código de barras no válido	- The barcode does not exist in the access control server. If it's coming from a third party, check if you imported the white list correctly or if there is any issue with the third party's interface. - Check that the access control type for the organisation in Institution (pink) > Initialisation > Organisations > Open the impacted organisation > Access control parameters > Barcode decryptor is the same as in Organisation (blue) > Initialisation > Characteristics > Access control type. - Check that the encryption key is the access control parameters for the organisation is the same as in Elcadmin (you will need to raise a ticket to support for this).
Dans la liste noire	Found in blacklist	Encontrado en la lista negra	Check that the ticket is still valid. It may have been: cancelled, reprinted or manually added to the black list.
Mauvaise date	Wrong date	Fecha incorrecta	Check the calendar linked to the product. You are probably trying to scan a ticket outside the calendar dates.
Pas effectuer le contrôle	Device cannot perform checkflow	El terminal no puede controlar el flujo	
Zone incorrecte	Wrong zone	Zona incorrecta	- Check that you are scanning the ticket with a PDA that is linked to a GATE that is linked to the SECTOR configured on the product. - Check if the product is configured at all in the access control.
Controle en sortie manquant	Wrong checkflow	Control de flujo incorrecto	- If you have this error message when scanning a ticket OUT, verify that the PDA checkflow is set to OUT.  - If you have this error message when scanning a ticket IN, verify that the PDA checkflow is set to IN. 
Specimen	Specimen	Especimen	
Terminal inconnu	Unknown device	Terminal desconocido	

Déjà rentré un autre jour	No more entry allowed	No quedan entradas autorizadas	On the product access control configuration, check the field DAYS OF VALIDITY.  The ticket has been already scanned the number of times than set on that field.
Plus d'entrée aujourd'hui	No more Entry allowed today	No quedan entradas autorizadas hoy	Check the configuration of the field NUMBER OF ACCESS . The ticket has already been scanned the number of times set on that field.
Dernière entrée trop récente	Last entry too recent	Última entrada demasiado reciente	Check the field DELAY OF INVALIDITY on the product access control configuration. The ticket has probably been scanned recently and you still need to wait some time to scan it again.
Configuration pas à jour	Config not up to date	Configuración no actualizada	
Terminal pas enregistré	Device not registered	Terminal no registrado	
Sorti trop longtemps	Checkout too old	Salida demasiado larga	Check the field CHECKOUT PERIOD . You are trying to scan a ticket IN after the checkout period is passed.
Billet sortie définitive	Checkout not allowed	Salida no autorizada	You are trying to scan a ticket OUT while the CHECKOUT ALLOWED? option in the product access control configuration is set to NO. 
Hors de la période de validité	Out of validity period	Fecha de validez incorrecta	
Attention sortie définitive	Warning no more access	Aviso : no quedan accesos	Check the field NUMBER OF ACCESS
Tag invalide	Invalid tag	Tag no válido	
Erreur	Not set	No fijado	
Décodeur invalide	Invalid decryptor	Decriptor no válido	
Jours non consécutifs	Not Consecutive Day	Día no consecutivo	Check the setting of ONLY CONSECUTIVE DAYS . It is probably set to Only Consecutive Days.
Jours consécutifs	Consecutive Day	Día consecutivo	Check the setting of ONLY CONSECUTIVE DAYS . It is probably set to Only Non Consecutive Days.
Date non valide depuis la première entrée	Out of validity date from the first entry	Fecha de validez incorrecta desde la primera entrada	Check the settings of DELAY OF EXPIRATION FROM FIRST ENTRY .
Secteur plein	Sector full	Sector lleno	
La valeur Max (par heure) est atteinte	Max value (entries per hour) is reached	Alcanzando el valor máximo (por hora)	
Secteur plein (force disponible)	Sector full (force available)	Sector lleno (disponible forzar)	In the access control settings > Sector, check the value defined for AVAILABILITY - MAX. 
La valeur Max (par heure) est atteinte (force disponible)	Max value (entries per hour) is reached (force available)	Alcanzando el valor máximo (por hora) (disponible forzar)	
Force d'entrée (Secteur plein)	Force entry (Sector full)	Forzar entrada (Sector lleno)	

Force d'entrée (PDA)	Force entry (PDA)	Forzar entrada (PDA)	
Force d'entrée (La valeur Max (entrées par heure) est atteinte)	Force entry (Max entries per hour is reached)	Forzar entrada (Alcanzando el valor máximo (entradas por hora))	
Alerte. Le secteur est presque plein	Warning, the sector is almost full	Peligro. El sector está casi lleno.	In the access control settings > Sector, check the value defined for AVAILABILITY - WARNING. 
Alerte. Trop des entrées par heures.	Warning, too many entries per hour	Peligro. Demasiadas entradas por hora	
Opérateur inconnu	Unknown operator	Operador Desconocido	
Erreur technique	Technical error	Error Técnico	Please check with Secutix Support team.
La date de la représentation n'est pas correcte	Wrong performance datetime	Fecha de la sesión incorrecta	Check the configuration of the fields ACCES TIME BEFORE EVENT and DURATION in the access control product configuration. You are probably scanning the ticket outside the authorised period.