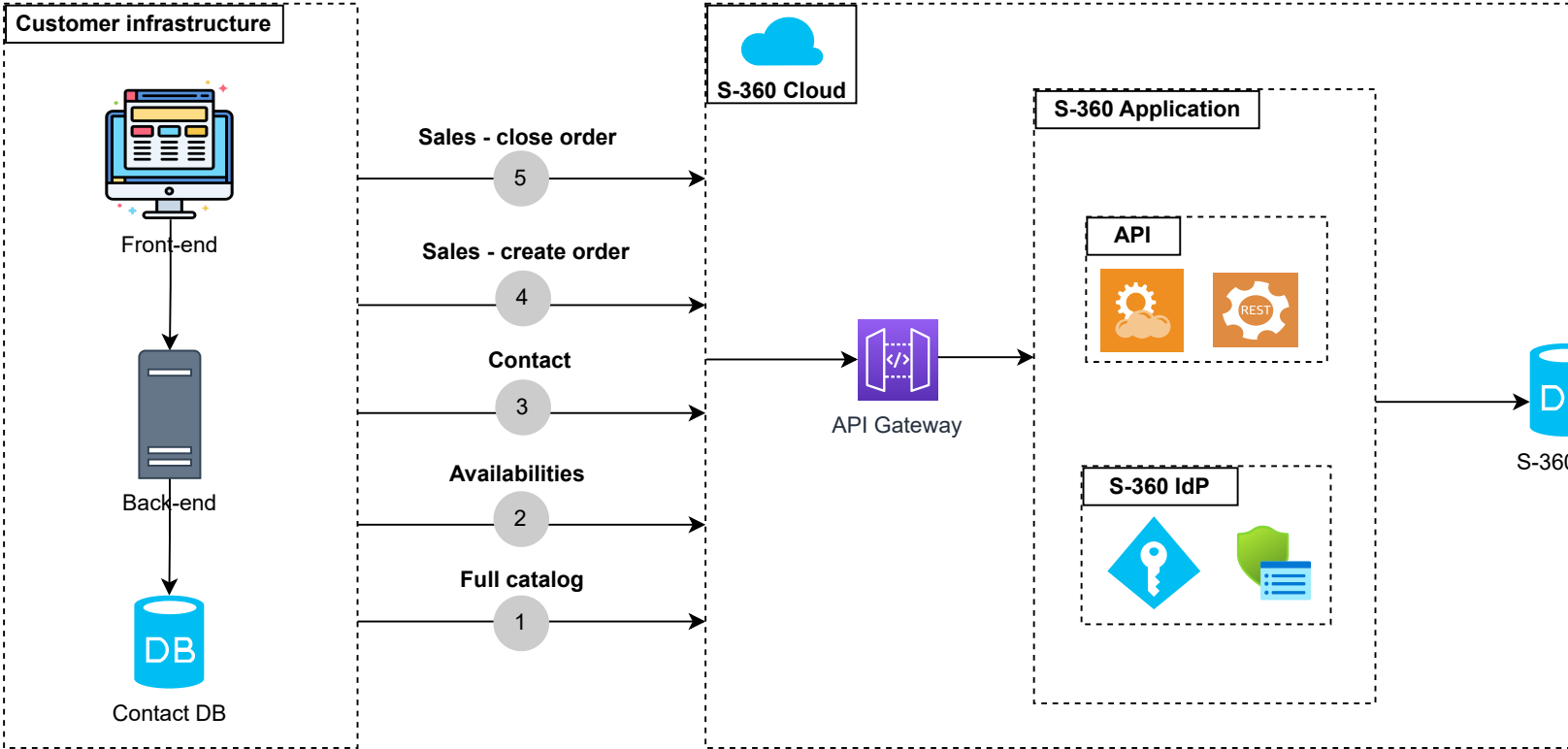


Reference Architecture diagram for Ticket Distribution Integration

The Reference Architecture diagram illustrates how the SecuTix platform facilitates ticket distribution partners integration, enabling interfaces.

This architecture diagram highlights the integration principles that govern the interaction between SecuTix and the ticket distribution's across various use cases. It serves as a visual guide, outlining the essential components and communication flow necessary for integration with S-360.



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Secutix Architecture Reference

seamless

application
successful

B

DB

1

Full Catalog : S-360 Catalog API, allows you to retrieve the full catalog. This includes detailed product descriptions, such as names, dates, tariffs, prices, and sales periods. Given that using the catalog API can be expensive and is subject to rate limits, it is crucial to implement an effective caching strategy and then just call **getLastSetupUpdate** (Catalog). For further information, please refer to the [catalog backend API page](#).

2

Availabilities : S-360 offers an API tailored for retrieving the most up-to-date catalog & availability updates. These availabilities are categorized using color codes. The availability service offers real-time data access through four key methods:

- **getProductAvailability**,
- **getEventAvailability**,
- **getPerformanceAvailability**,
- **getSeatsAvailability**.

Typically, these are best used hourly, with a maximum frequency of 1 call per minute, particularly leveraging **getUpdatedAvailabilities** for monitoring product changes. To maintain data freshness while respecting API limits, implementing caller-side caching is recommended. You can find more information on the [availabilities](#) API pages.

3

Contacts: Administer your contacts with ease using S-360's API. The **ContactInformationService** allows you to efficiently create, update, and delete contacts, among other functionalities. Associates can easily link Contacts with addresses and set criteria. Access our [Contact](#) API pages for user-friendly documentation.

4

Sales - create order : Initiating a sales workflow is simplified with S-360's varied APIs, aiding in the creation and closure of orders. Starting by checking product availability with the Availability API (done in Step 2), then proceed to **GetPosConfig**. Following these **ExternalOrderFacade** web service, retrieve the payment method ID through the [sales](#) pages for more details and practical examples.

5

Sales - close order : To finalize the order, the utilization of the **ExternalOrderService** API is required, it will close the order, and the payment will be done using a pending account associated to the ticket distribution partner. Once the order is closed, a ticket code bar is sent back, to print the tickets within the distributor application. Further details and illustrative examples can be accessed on the [sales](#) pages.

All the API definitions and specifications, can be found in the Secutix platform [website](#).